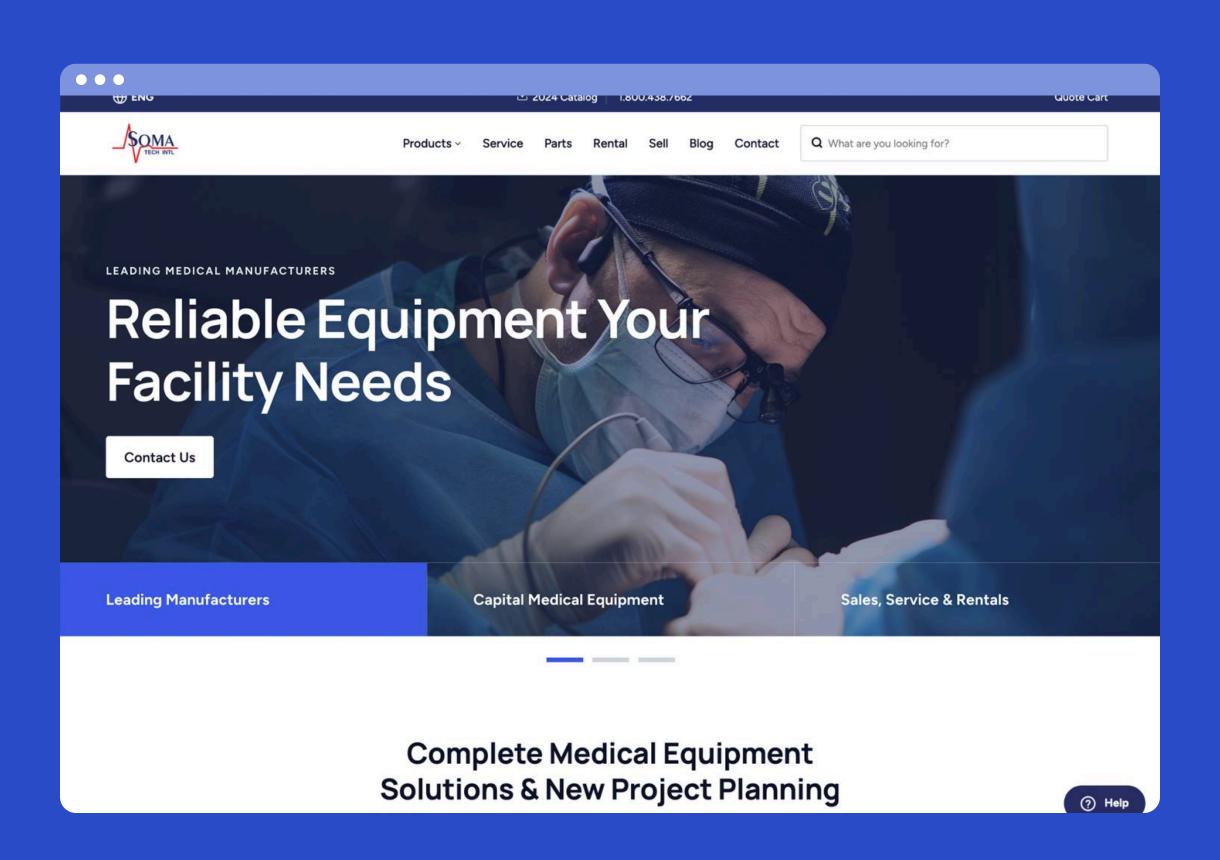


Soma Tech Website Redesign

Refurbishing a Medical Device Marketplace: One Reseller's Online Ecommerce Revamp



OVERVIEW

Soma Tech is a medical equipment reseller with both new and refurbished medical devices available for healthcare providers to browse on an ecommerce-like website. They boast an extensive inventory of products from top manufacturers so their customers can easily discover the perfect medical devices for their healthcare facility.

While Soma Tech's previous website was functional, its lack of brand personality and plain design made for a user experience that felt more like a whisper than a shout in the crowded medical device landscape.

DISCOVERY

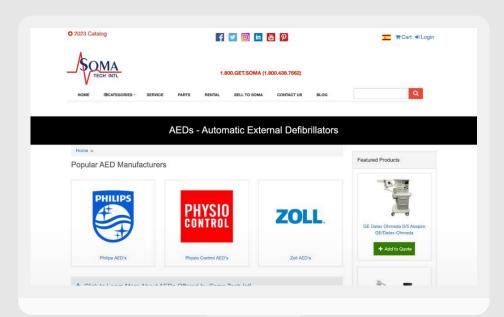
StemWave's outdated website was hindering their ability to effectively communicate the benefits of their shockwave therapy devices and attract medical practitioners.

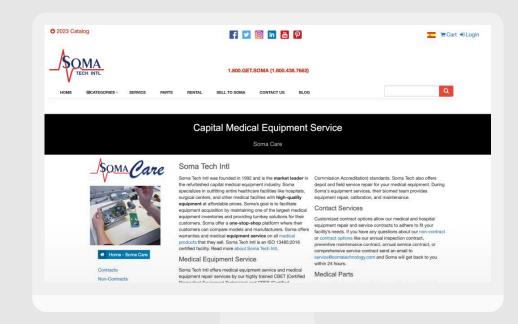
We got things rolling by chatting with the StemWave team to get a sense of what they were looking for – their redesign objectives, overarching vision, and the audience they were looking to connect with through their website. After that, we took a close look at their website and checked out the medical device competition to see where we could improve the overall messaging, design, and user experience.

These <u>discovery activities</u> helped our team identify opportunities to leverage the incredible social proof testimonials and educational materials StemWave had compiled over the years in order to drive website visitors to the point of conversion – to sign up for a free demo.

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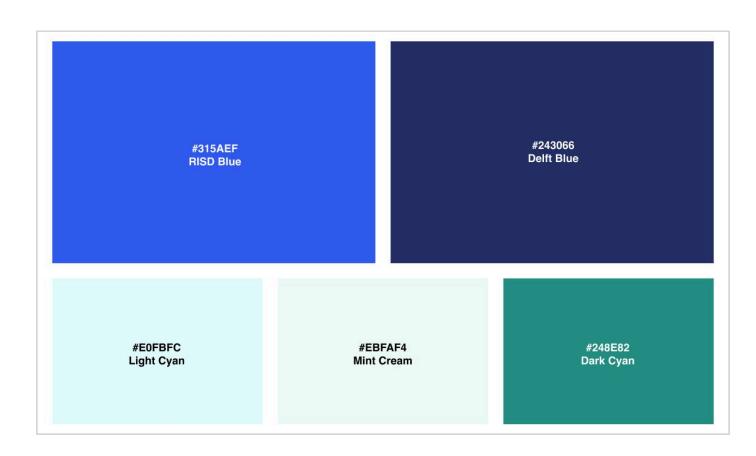


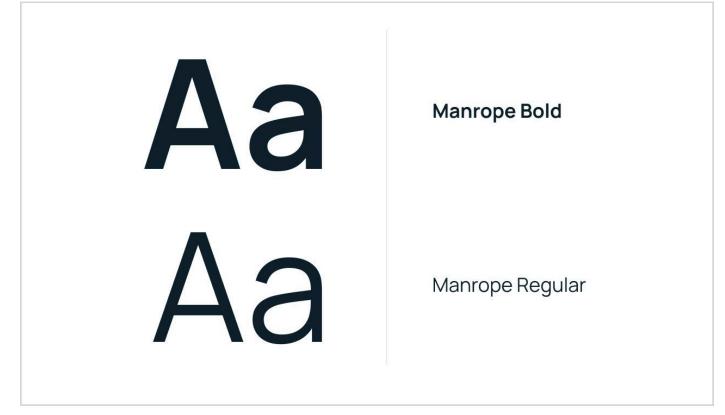
Before

UX STRATEGY

These discovery efforts provided a solid foundation for our UX strategy.

We started with a user journey mapping exercise to understand a visitor's interactions and pain points and to help us identify key touchpoints where improvements could be made. Next, we thoughtfully planned the website hierarchy, laying out an intuitive navigation that would provide a natural flow between pages. Lastly, we developed a cohesive website brand guide to amp up the visual appeal, increase consistency, and align digital elements on the ecommerce website with Soma Tech's brand identity.



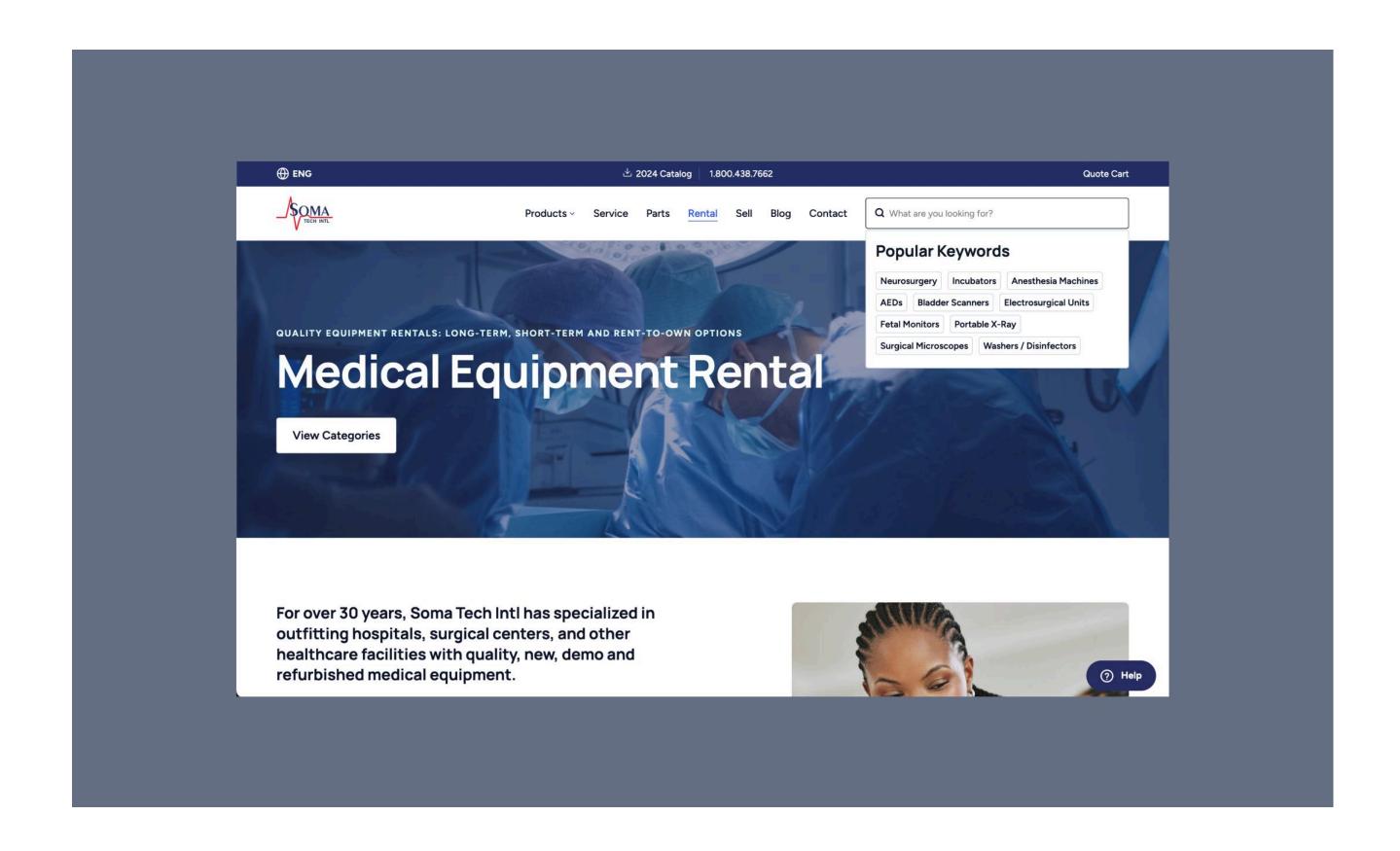


With a solid framework that prioritized usability and brand cohesion, we jumped into the design phase.

Drawing inspiration from within the healthcare industry, we utilized a color palette that exuded professionalism and trustworthiness, enhancing the site's visual appeal. Our imagery selection centered on authentic depictions of people in healthcare settings, steering clear of overly generic stock photos. We strategically utilized "white space" to enhance readability and emphasize call to actions for the next steps they wanted visitors to take.

On the development front, we integrated Soma Tech's <u>ecommerce-like</u> <u>functionality</u> into <u>WooCommerce</u>, providing a user-friendly platform for customers to browse and request a quote for the high-quality medical equipment with ease. To cater to a wider audience, we developed the site to be bilingual so visitors could easily access content in their preferred language.

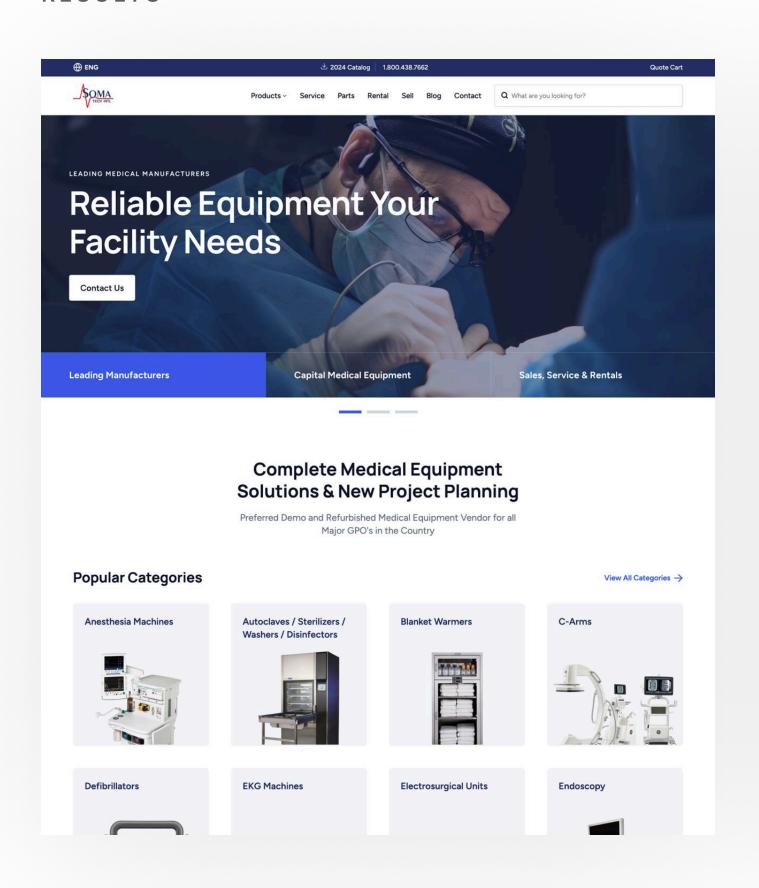
We programmed everything to be <u>responsive</u> across all devices, leading to a smooth website experience. Additionally, we implemented <u>SEO-friendly programming</u> to optimize the site's visibility through search engines, helping Soma Tech reach its target audience effectively.

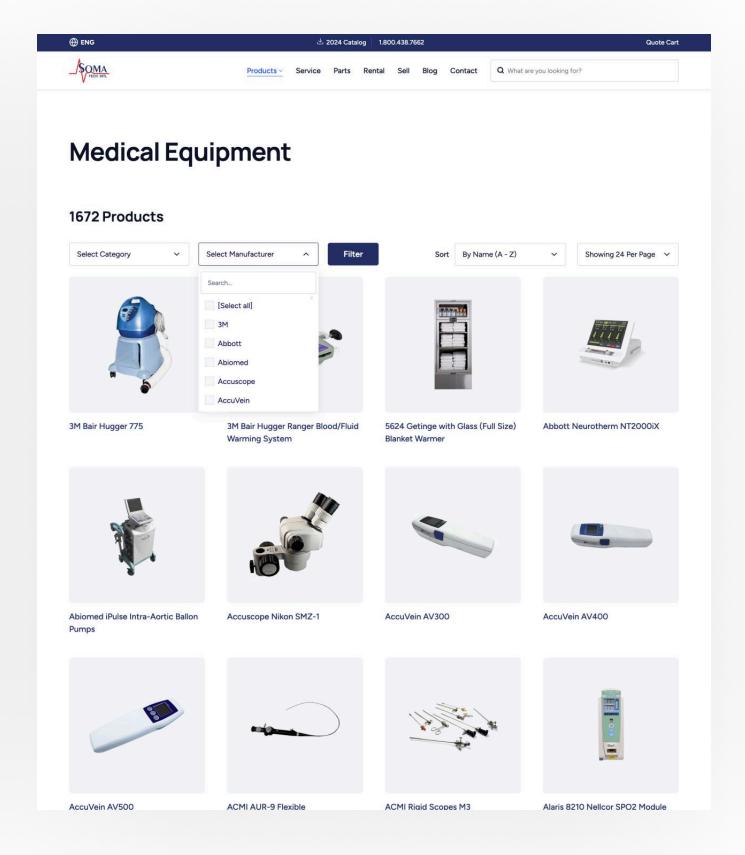


Before launching Soma Tech's redesigned website, we meticulously tested it across various browsers and devices to ensure a smooth experience for all visitors.

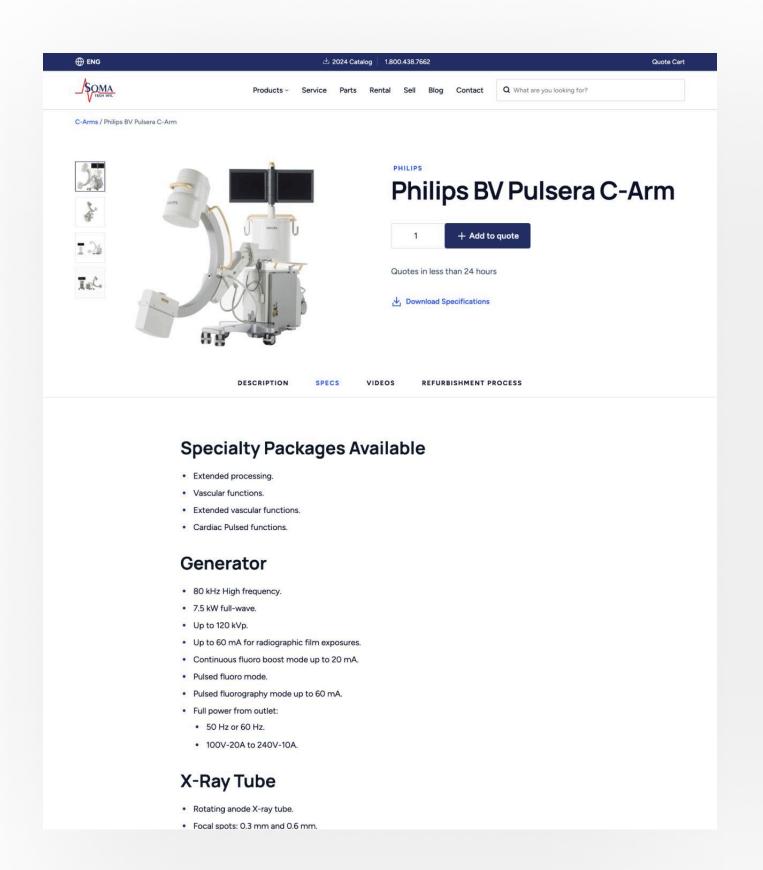
From desktops to phones (and everything in between), our team thoroughly checked each element's functionality and responsiveness. Once everything was verified and ready, and with great excitement, we proudly launched Soma Tech's <u>redesigned website</u>.

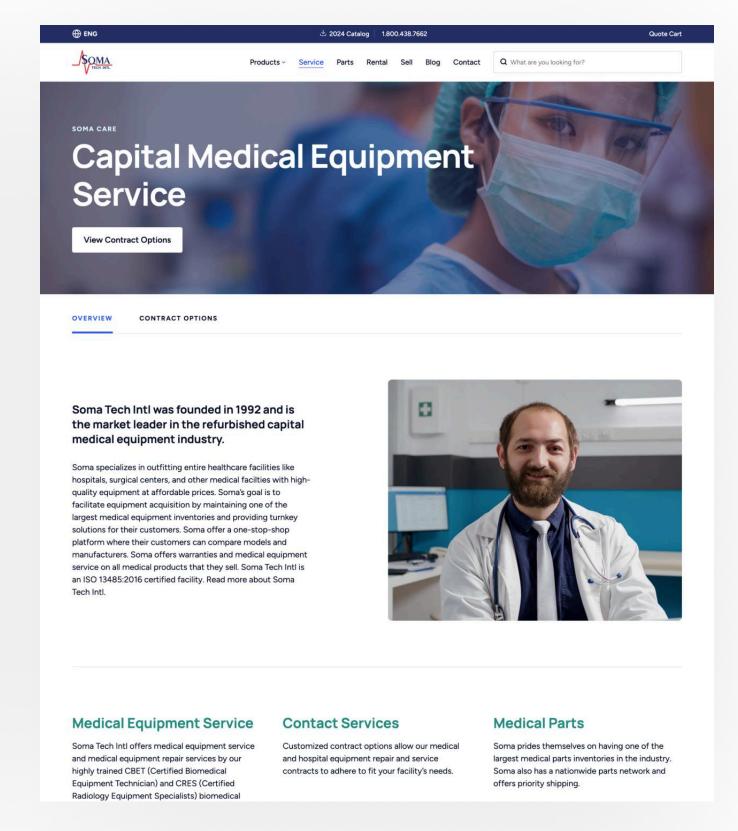
RESULTS

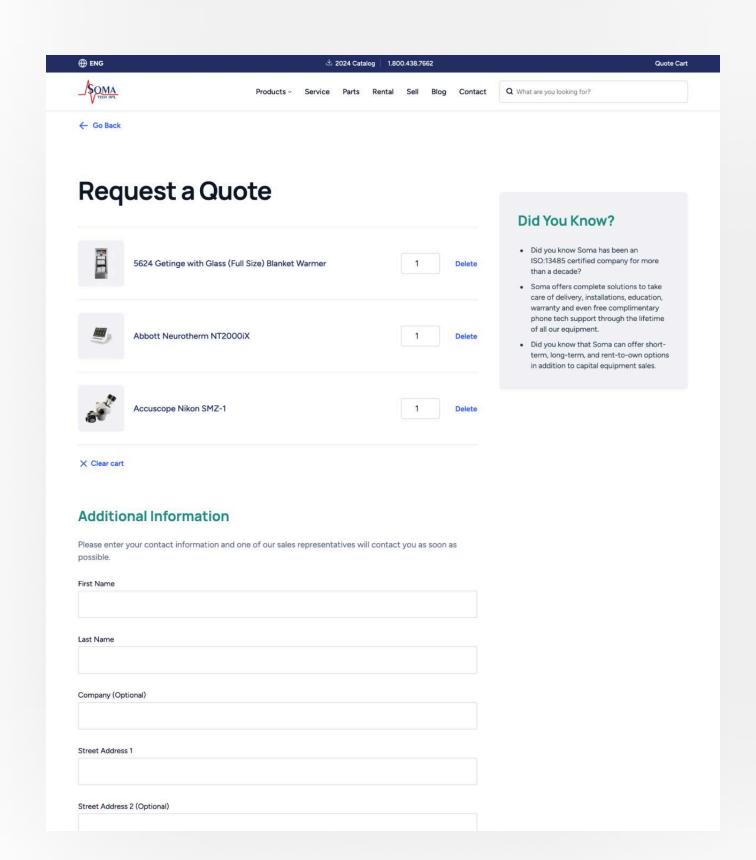


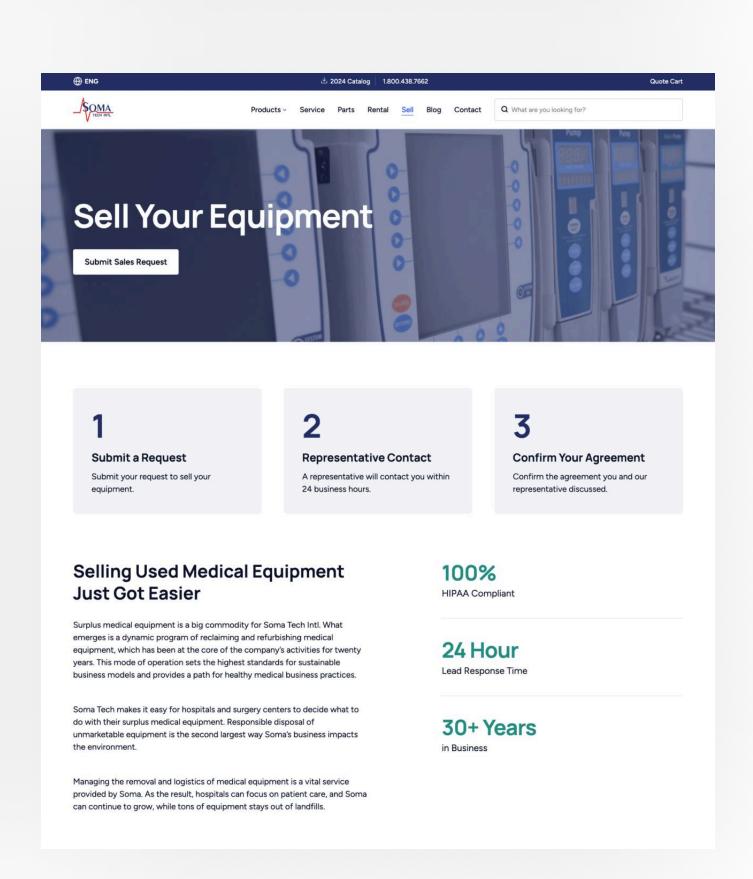


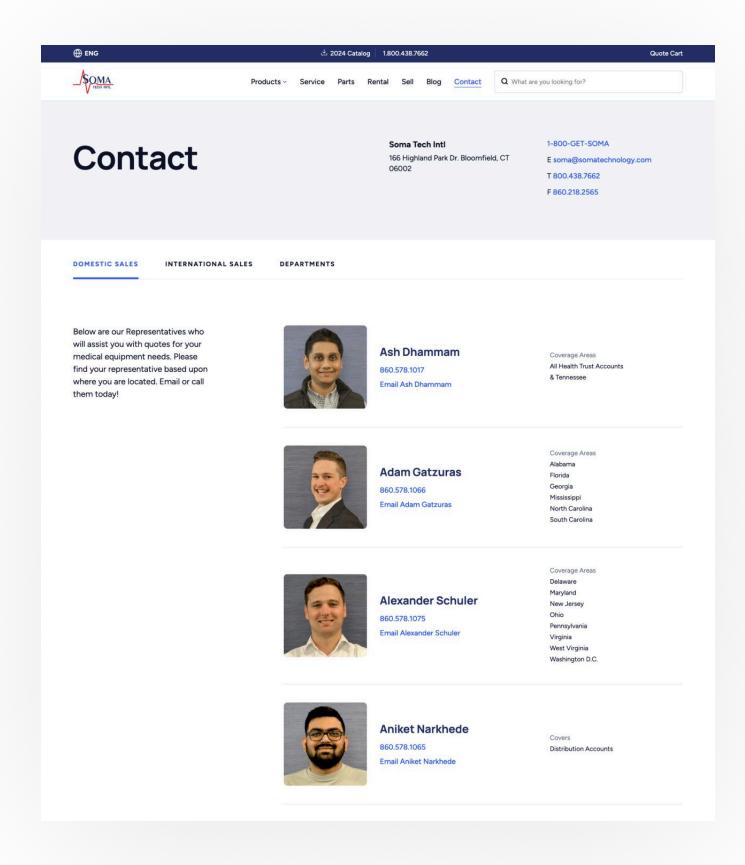
RESULTS











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